We are pleased to confirm that you have been invited to register a Parentapps Connect account.

Step 1

Download the latest version of Parentapps Connect App by clicking on the icon.

IMPORTANT

If you see this pop up please select

'PA CONNECT' & 'ALWAYS'

Step 2

Once the app has successfully downloaded onto your device then please refer back to your invitation and click the link. This will automatically populate the registration details into your app for you to Activate your account.

Please note under the new GDPR regulations you have the right to opt out of using this service. Please contact the school if you do not want to use our new app.

View our Parentapps Privacy Notice by clicking here.

CLICK HERE FOR F&Q'S
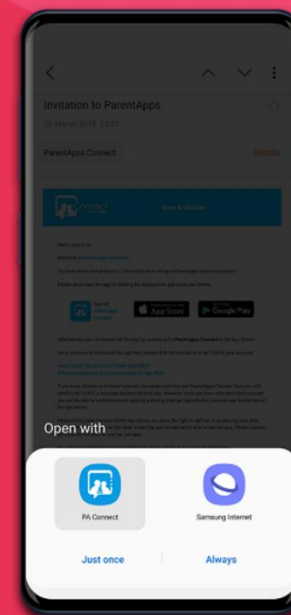
Android Frequently Asked Questions

If you are having problems activating your PA Connect account then please follow these steps.

'SORRY PAGE NOT FOUND' REASON 1 ⊖

1. If you are seeing the message "Sorry the page you are looking for could not be found" this is more than likely that you have not downloaded the PA Connect App or are using an older version. Please click here to download the app.

2. After you have downloaded the app then click the Activation Link in your invitation. This should allow you to activate the app and complete the registration.

'SORRY PAGE NOT FOUND' REASON 2 ⊖

APP WON'T ACTIVATE ⊖

Android Frequently Asked Questions

If you are having problems activating your PA Connect account then please follow these steps.

'SORRY PAGE NOT FOUND' REASON 1

'SORRY PAGE NOT FOUND' REASON 2

If you are still seeing the message "Sorry the page you are looking for could not be found" after you have downloaded the app then this is more than likely an issue with your phone settings. Follow these steps to reset your settings.

1. Press "Settings" in your device
2. Press "Apps"
3. Press "PA Connect App"
4. Press "Set as Default"
5. Press "Go to supported urls"
6. Change setting to "In this App"

7. Close settings and refer to your invitation and press the Activation Link. This should now activate your app.

8. If the Activation Link doesn't work after you have reset your settings then please contact support@parentapps.co.uk with your name, school/ nursery, the device you are using and confirmation that you have followed these steps.

APP WON'T ACTIVATE

If you have downloaded the PA Connect App and after pressing the Activation link you are receiving an error message then please contact support@parentapps.co.uk with your name, school/ nursery, the device you are using and confirmation that you have followed these steps.